

## Pharma Hygiene Products helps Fragrance & Essential Oils manufacturer

Pharma Hygiene Products' customer – who wishes to remain anonymous – is a leading international creator and manufacturer of fragrances, essential oils and natural extracts. They have emerged in recent years as one of the industry's most dynamic and influential companies, operating from their beautiful and extensive premises in the North of England.

Their specialist team includes perfumers and technical experts in the field, with an in-depth understanding and insight which enables them to develop creative concepts that are relevant to varying fragrance preferences across the world. Consumers are now demanding complex, sophisticated scents and a sensory experience in every aspect of perfume, personal care and household care products.



Our customer is committed to the principles of exceptional value for money and outstanding customer care, and Pharma Hygiene Products (PHP) are proud to be contributing to this worthy vision; during a recent visit to their site, our Sales Director Dean and Marketing Exec Rachel were certainly treated to the latter!

Touring the immaculately organised production facilities, Rachel and Dean heard from our customer's company Director how important the 316L stainless steel process containers supplied by Pharma Hygiene Products are to their production. "PHP etch a special box on all our containers, so our operators know where to place our formulation stickers", he said. Other modifications requested by this customer include handles for ease of pouring, and special wheeled mobile frames to reduce noise on their warehouse floor; key to ensuring a positive working environment for their valued employees.



According to the company Director, "stainless steel containers, rather than lower grade metal or plastic, are crucial", as they remove the worry about damage, deterioration or corrosion, which could compromise their products. PHP proactively ensure the highest levels of hygiene for our customers from the get-go, with the full range of pharmaceutical grade stainless steel process equipment designed to be pit and crevice free, to avoid bug traps.

With this company's bespoke production runs varying in size from 1 kilo of a customer's pre-production product up to 50 kilo orders, "production never stops", says the Director. "We continue overnight, and keep a supply of extra containers to ensure we are prepared for anything; our production is never hand-to-mouth".



He describes how PHP's containers are flexibly used to receive product formulations as they pass through their filling machines, then can sit underneath mixers while products are blended, and act as a product feed-tank from which the finished oils are filled into customers' vessels. The company now own an inestimable number of PHP containers in sizes from 8L to 150L, which are visible as far as the eye can see in their warehouse!

"Although we pay a premium up front [for PHP's high grade equipment], in the long-term it's a sound investment", enthuses the Director. "We have deviated to another supplier in the past who were cheaper, but we found that the quality was not as good. If any customer asks where we get our containers, we recommend PHP!"

Are you producing for the fragrance or aromatherapy oils industry and looking to invest in process equipment? If so, please don't hesitate to contact Pharma Hygiene Products on +44 (0)1444 472300 or email <u>info@pharmahygieneproducts.com</u> to see how we can help.









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